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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Philip KORTUM et al.

Group Art Unit : 2645

Appl. No. : 10/058,785

Examiner : Ming CHOW

Filed : January 30, 2002

Confirmation No. : 4132

For : SEQUENTIAL PRESENTATION OF LONG INSTRUCTIONS IN AN  
INTERACTIVE VOICE RESPONSE SYSTEM

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
U.S. Patent and Trademark Office  
220 20th Street S.  
Customer Window, Mail Stop AMENDMENT  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

OCT 05 2004

Technology Center 2600

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98 and supplemental to the Information Disclosure Statements that were filed on September 15, 2004, April 23, 2004 and April 29, 2002, Applicants hereby call to the Examiner's attention the following documents:

U.S. Patent No. 6,236,395 to SEZAN et al., which issued on May 22, 2001;

U.S. Patent No. 6,587,127 to LEEKE et al., which issued on July 1, 2003;

U.S. Patent No. 6,128,624 to PAPIERNIAK et al., which issued on October 3, 2000;

U.S. Patent No. 6,338,050 to CONKLIN et al., which issued on January 8, 2002;

U.S. Patent No. 5,875,108 to HOFFBERG, which issued on February 23, 1999;

U.S. Patent No. 6,624,803 to VANDERLEIDEN, which issued on September 23, 2003; and

U.S. Patent Application Publication 2001/0014868 to HERZ et al., which published on August 16, 2001.

Applicants respectfully request that the Examiner consider the above material and cite the same. Copies of the above-noted documents are attached hereto and all of the documents are listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the Merits has not issued in the instant application, and thus no fee is believed necessary to ensure consideration of the submitted materials. However, if an Office Action on the Merits has issued, and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. § 1.17(p), to the undersigned's Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Philip KORTUM et al.

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Bruce H. Bernstein 41,568  
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October 4, 2004  
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Application No.  
00/058,785

|               |  |
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| Group<br>2645 |  |
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U.S. PATENT DOCUMENTS

## FOREIGN PATENT DOCUMENTS

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

DATE CONSIDERED

\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.